

Understanding prior authorization

A prior authorization (PA) is when your health plan needs to review a drug you've been prescribed to make sure it's right for you. PAs help ensure the drug is used correctly, and they can help reduce risks and costs. Drugs used to treat pain, cancer, viral infections and obesity may require a PA.

Visit [PrimeTherapeutics.com/Member/Documents](https://www.primetherapeutics.com/Member/Documents) to see if your drug requires a PA.

How it works



Bring or mail your prescription to your pharmacy.



If a PA is needed, your provider can call **800.424.3312**.



Your PA can be approved or denied based on the info your provider sends.

- ✓ **APPROVED:** If your PA is approved, we'll let you know so you can get your medicine right away.
- ✗ **DENIED:** If your PA is denied, we'll send a letter to you and your doctor with next steps.

Helping health care work for you

At Prime Therapeutics, we are reimagining pharmacy management to provide the same care we would want for our loved ones. That means we help make sure the drugs you have been prescribed are right for you. If you have questions, please visit [PrimeTherapeutics.com/Member/Documents](https://www.primetherapeutics.com/Member/Documents) or call us at **800.424.3312**. We are here 24 hours a day, 7 days a week.

